

BEFORE
THE PUBLIC SERVICE COMMISSION OF
SOUTH CAROLINA
DOCKET NO. 2019-244-T - ORDER NO. 2019-600
SEPTEMBER 6, 2019

IN RE: Application of Minute Man Movers, LLC to) ORDER APPROVING
Amend Tariff) AMENDED TARIFF

This matter comes before the Public Service Commission of South Carolina (“Commission”) on the Application of Minute Man Movers, LLC (“Minute Man,” “Applicant” or “Company”) to amend the Company’s current tariff. Minute Man presently holds a Class E HHG Certificate of Public Convenience and Necessity (Certificate No. 9739-B) to transport household goods in South Carolina pursuant to the authority granted by this Commission.¹

Upon receipt of the Application, the Commission’s Clerk’s Office instructed Minute Man to publish, one time, a Notice of Filing in newspapers of general circulation in the affected areas of the state. The purpose of the Notice of Filing was to inform interested parties of the Company’s Application and of the manner and time in which to file the appropriate pleadings for participation in the proceeding. The Company complied with this instruction and provided the Commission with proof of publication of the Notice of Filing. No protests or petitions to intervene were received.

By its Application, Minute Man seeks approval to amend certain rates of the Company’s current tariff. The proposed changes consist of an increase in the hourly rate

¹ See Docket Nos. 2004-73-T and 2016-61-T.

for two men and truck from \$89 to \$106; an increase in the hourly rate for three men and a truck from \$109 to \$137; an increase in the rate for each additional man from \$39 to \$53 per man/per hour; and an increase in the charge assessed for credit card customers from two (2) percent of the customer's charges to four (4) percent.

The South Carolina Office of Regulatory Staff (ORS) completed a review of the proposed tariff and submitted its findings to the Commission on August 7, 2019. ORS's Impact Study revealed that Minute Man was in compliance with the Commission's rules and regulations at its compliance review on March 20, 2019. Furthermore, ORS advises that Minute Man is currently in compliance with all filing and reporting requirements, and no consumer complaints have been filed against the Company within the past twelve months.

Lastly, from the comparison report completed by ORS of the tariff modifications proposed by Minute Man to the South Carolina Tariff Bureau's (SCTB) rates, it appears that some of the rates proposed by Minute Man are below the SCTB rates, while some are above, where a comparison rate is available. Although certain of the proposed rates are above the SCTB rates, we note that no other parties have filed in opposition to the rates proposed by the Company.


Having considered the Application, the lack of opposition, and the results of the ORS impact study, we conclude that the amended tariff proposed by Minute Man is just and reasonable for the Company and its customers. Accordingly, the Company's Application to amend its current tariff should be approved.

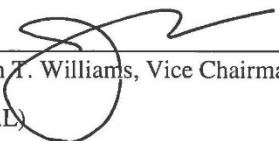
IT IS THEREFORE ORDERED THAT:

1. The Application of Minute Man Movers, LLC to amend its tariff is approved, subject to compliance with all applicable statutes, rules, and regulations. The approved revised tariff is attached as Order Exhibit 1.

2. This Order shall remain in full force and effect until further order of the Commission.

BY ORDER OF THE COMMISSION:


Comer H. Randall, Chairman


Justin T. Williams, Vice Chairman
(SEAL)

FINAL
COPY

**REGULATIONS AND SCHEDULE OF CHARGES APPLICABLE TO
CERTAIN INTRASTATE HOUSEHOLD GOODS MOVES WITHIN THE
STATE OF SOUTH CAROLINA**

RECEIVED
AUG 02 2019
PSC SC
CLERK'S OFFICE

Order Exhibit 1
Docket No. 2019-244-T
Order No. 2019-600
September 6, 2019
Page 1 of 8

Date Proposed: 07/03/2019
Effective Date: _____

Page 1

TABLE OF CONTENTS

Title Page	1
Table of Contents	2
Applicability of Tariff	3
<u>SECTION 1</u>	
1.0 Transportation Charges	4
1.1 Hourly Rates and Charges	4
1.2 Office Hours / Minimum Hourly Charges	4
<u>SECTION 2</u>	
2.0 Additional Services	5
2.1 Bulky Article Charges	5
2.2 Elevator or Stair Carry	6
2.3 Excessive Distance or Long Carry Charges	6
2.4 Pick Up and Delivery	6
2.5 Packing and Unpacking	6
2.6 Articles, Special Servicing	6
2.7 Waiting Time	6
<u>SECTION 3</u>	
3.0 Rules and Regulations	7
3.1 Claims	7
3.2 Computing Charges	7
3.3 Governing Publications	7
3.4 Items of Particular Value	8
3.5 Bill of Lading, Contract Terms, Conditions	8
3.6 Delays	8

Order Exhibit 1
Docket No. 2019-244-T
Order No. 2019-600
September 6, 2019
Page 2 of 8

Date Proposed: 07/03/2019
Effective Date: _____

Page 2

Applicability of Tariff

This tariff contains the regulations and rates applicable to the provision of intrastate household goods moved by MINUTE MAN MOVERS. These services are furnished statewide.

Order Exhibit 1
Docket No. 2019-244-T
Order No. 2019-600
September 6, 2019
Page 3 of 8

Date Proposed: 07/03/2019
Effective Date: _____

Page 3

SECTION 1**1.0 Transportation Charges**

Transportation Charges include the hourly rates as listed below.

1.1 Hourly Rates and Charges

Customers will be charged a two-hour minimum, then in 15 minute increments thereafter. Moves will be conducted on a "straight time" basis as set out below plus actual travel time. The clock starts at the appropriate hourly rate when the movers leave MINUTE MAN MOVERS office location, and includes the movers estimate return time to the office location.

<u>Number of Movers</u>	<u>Hourly Rate</u>
Two Men and a Truck	\$106.00
Three Men and a Truck	\$137.00
Each Additional Man	\$53.00 per man/per hour

Overnight storage is \$175.00 per night per truck.

Additional trucks over one will be charged the standard rates set forth above.

1.2 Office Hours / Minimum Hourly Charges:

Monday-Friday 8:00-5:30 pm and Saturday 8:00-12:00 pm. Hourly rates are the same, seven days a week, 24 hours a day, in every season of the year. Customers are not charged an additional fee for overtime labor.

Order Exhibit 1
Docket No. 2019-244-T
Order No. 2019-600
September 6, 2019
Page 4 of 8

Date Proposed: 07/03/2019
Effective Date:

Page 4

SECTION 2**2.0 Additional Services**

The following charges shall be assessed in addition to the hourly rates quoted in Section 1 of this tariff, in connection with a move involving additional items:

2.1 Bulky Article Charges (per item)

- Televisions (41" or above) w/household goods \$50 each.
- Televisions (41" or above) alone \$85 each. After the first hour customers will be charged at standard hourly rate in fifteen minute increments
- Hot Tubs w/household goods - \$110
- Hot Tubs alone \$140. After first hour customers will be charged at standard hourly rate in fifteen minute increments
- Fireproof file cabinets and safes w/household goods \$75 first floor to floor; going down one flight of stairs - \$90, going up one flight - \$120.
- Fireproof file cabinets and safes alone \$110. After first hour customers will be charged at standard hourly rate in fifteen minute increments
- Spinnet, console or studio pianos w/household goods \$75
- Spinnet, console or studio piano only \$90. After first hour customers will be charged at standard hourly rate in fifteen minute increments
- Upright pianos w/household goods \$80 in addition to the standard hourly rate as set forth above.
- Upright pianos only \$110 in addition to the standard hourly rate as set forth above.
- Upright pianos (48 inches or taller) \$90 in addition to the standard hourly rate as set forth above.

No grand pianos will be moved.

All other pianos will be referred piano movers.

Particleboard items will be moved at owners risk.

No slate top pool tables will be moved.

Customers will not be charged a fuel surcharge.

Date Proposed: 07/03/2019

Effective Date:

Order Exhibit 1

Docket No. 2019-244-T

Order No. 2019-600

September 6, 2019

Page 5 of 8

Page 5

2.2 Elevator or Stair Carry

MINUTE MAN MOVERS does not charge an additional fee for elevator or stair carry, except as specified in Section 2.1 above.

2.3 Excessive Distance or Long Carry Charges

MINUTE MAN MOVERS does not charge an additional fee for carrying articles an excessive distance to or from the motor vehicle.

2.4 Pick Up and Delivery

MINUTE MAN MOVERS does not charge an additional fee for making additional pick-ups or deliveries after the initial stop.

2.5 Packing and Unpacking

MINUTE MAN MOVERS does not charge an additional fee for packing and unpacking. The packing and unpacking rate is the same as the hourly rate listed in Section 1.

MINUTE MAN MOVERS is not responsible for items packed by the customer. Boxes containing fragile or breakable items must be properly labeled. MINUTE MAN MOVERS reserves the right to decline any moves consisting of extremely large or fragile items, decline any moves consisting of extremely large or fragile items.

2.6 Articles, Special Servicing

The rates and charges in this tariff do not include servicing or connection of appliances such as freezers, refrigerators, computer equipment, washers, dryers, televisions, and similar articles.

2.7 Waiting Time

The customer is charged the rates specified in Section 1 for all waiting time or delays which are not the fault of MINUTE MAN MOVERS.

Date Proposed: 07/03/2019

Effective Date:

Order Exhibit 1

Docket No. 2019-244-T

Order No. 2019-600

September 6, 2019

Page 6 of 8

Page 6

SECTION 3**3.0 RULES AND REGULATIONS****3.1 Claims**

- 3.1.1 All claims for loss, damage or overcharge must be written and should be attached to the Bill of Lading.
- 3.1.2 Claimant must notify carrier of all claims for concealed damage within 24 hours of the move. MINUTE MAN MOVERS must be given reasonable opportunity to inspect or repair damaged items.
- 3.1.3 Although our movers will be careful with your possessions, from time to time damages may occur. If damages are caused by our service, MINUTE MAN MOVERS reserves the right to repair the damage(s) in question. If we determine that damages can not be repaired, we reserve the right to either replace or compensate (actual cash value) for the damage. If there is damage, notify MINUTE MAN MOVERS immediately. They will complete a Damage Report before they leave your site. If you discover damage after the move, call the office within 30 days of your move. No damage claims will be honored until the charges for moving services are paid in full. You will be asked to sign a Release of Liability acknowledging this.

3.2 Computing Charges

MINUTE MAN MOVERS rates are computed by multiplying the applicable hourly rate by the time as provided in Section 1.

3.3 Governing Publications

MINUTE MAN MOVERS rates and charges are governed by the terms and conditions of this tariff, and the Rules and Regulations of the South Carolina Public Service Commission. MINUTE MAN MOVERS may offer its customers the option to purchase goods and services with a credit card. If the customer chooses credit card use, the Company shall assess a charge equal to 4 per cent of the customer's charges, in order to recover some of the charges assessed by the credit card company.

Date Proposed: 07/03/2019
Effective Date: _____

Order Exhibit 1
Docket No. 2019-244-T
Order No. 2019-600
September 6, 2019
Page 7 of 8

Page 7

3.4 Items of Particular Value

MINUTE MAN MOVERS does not assume any liability whatsoever for documents, currency, credit cards, jewelry, watches, precious stones or articles of extraordinary value including accounts, bills, deeds, evidences of debt, securities, notes, postage stamps, stamp collections, trading stamps, revenue stamps, letters or packets of letters, alcoholic beverages, firearms, coin collections, articles of peculiarly inherent or intrinsic value, precious metals or articles manufactured there from. MINUTE MAN MOVERS will not accept responsibility for safe delivery of such articles if they come into MINUTE MAN MOVERS possession with or without MINUTE MAN MOVERS knowledge.

3.5 Bill of Lading, Contract Terms, and Conditions

Each customer will be provided with a copy of MINUTE MAN MOVERS Bill of Lading. The terms and conditions of the Bill of Lading, attached hereto, are hereby incorporated by reference.

3.6 Delays

MINUTE MAN MOVERS shall not be liable for any delays in transporting household goods resulting from an act of God or fault or neglect of any unforeseen entities.

U!â^!Âc @ãF
 Ö! & ^ôp[ËGËJËG I Ë/
 U!â^!Âp[ËGËJËË €€
 Ú^] c{ à^!Â ËGËJ
 Úæ ^Â Â -Â

Date Proposed: 07/03/2019
 Effective Date: _____

Page 8